

LIMITED WARRANTY

What is covered?

ROHO, Inc. covers any defects in materials or workmanship of the product.

For how long?

DRY FLOATATION Products and Thyroid Pillow (24 months), SOFFLEX 2 (18 months), and PRODIGY (12 Months), from the date the product was originally purchased, with the exception of covers, which have a 6-Month Limited Warranty.

What is not Covered?

A product that has been misused, damaged by an accident, or damaged from "an act of Nature", e.g., flood, tornado, earthquake, fire. Any substitutions of supplied product accessories or modification to the product will void the warranty.

What we will do.

Within a reasonable amount of time after you return the product to us, we will repair or replace at our option any defect in material and workmanship and ship it back to you, all free of charge.

What the customer must do.

Within the U.S.A., the customer must contact ROHO, Inc. Warranty Service Department at 1-800-851-3449 toll free. Note: Any items sent to ROHO, Inc. without prior authorization will not be returned to the customer. **Outside the U.S.A.**, contact your country's ROHO International distributor. For a current list of ROHO International distributors, visit our website at www.therohogroup.com, contact ROHO International at 1-618-277-9150 or email us at cs@therohogroup.com.

Questions?

Call our Warranty Service Department toll free **from U.S.A.** at 1-800-851-3449. **Outside of U.S.A.**, contact your country's ROHO International distributor. For a current list of ROHO International distributors, visit our website at www.therohogroup.com, contact ROHO International at 1-618-277-9150 or email us at cs@therohogroup.com.

Disclaimer.

Any implied warranties, including the MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE are limited to the same time period of the product types referenced above in the "For How Long" section and any action for a breach of such warranties or any express warranties herein must be commenced within that time. ROHO, Inc. shall not be responsible for any incidental or consequential damages with respect to economic loss to property, whether as a result of a breach of express or implied warranties or otherwise.

Your Rights and the Effect of this Warranty upon Them.

This warranty restricts the duration of all implied warranties as noted above and limits or excludes recovery for incidental or consequential damages. Some jurisdictions do not allow limitations on how long implied warranties will last and some jurisdictions do not allow the exclusion or limitation of consequential or incidental damages, so those provisions may not apply to you. While this warranty gives you specific legal rights, you may also have other rights which vary from jurisdiction to jurisdiction.